

Due to Covid-19 we have had to adapt our property inspection processes in accordance with government guidance, to protect our staff, clients and members of the public.

Virtual Property Appraisal

If you are not ready to market your property right away, but are looking for some advice, we are able to carry out a virtual appraisal of your property. We are able to provide advice on marketing your property along with an initial opinion of value. Our property team will take some initial information from you to include:-

- Property address
- Property type
- Number of rooms
- Property condition
- Garages / Outbuildings
- Land

We would also request some photographs of the property, wherever possible, in order to assist with the appraisal.

Physical Property Inspection

Where you wish to proceed with the formal marketing of your property a physical property inspection will need to be undertaken to prepare marketing particulars. When arranging a physical property inspection you must advise us if you or any members of the household have any of the following symptoms:-

- A high temperature
- A new and continuous cough
- A loss or change to your sense of smell or taste

If you or any members of the household have any of the above symptoms we will not be able to inspect your property and you must self-isolate for 7 days from when the symptoms started.

If you do not have any symptoms but someone in your household has symptoms you must self-isolate for 14 days from the date they first had symptoms.

Please let us know if you or any members of the household are classed as "at risk" or "vulnerable" in accordance with government guidance to ensure the property inspection can be conducted safely.

Where a physical property inspection is arranged the following procedures will apply, wherever possible:-

- The inspection will not be undertaken if either our staff member, you or any members of the household are experiencing any symptoms or had recent symptoms.
- Face coverings should be worn and please leave all internal doors open to limit our staff members contact with surfaces during the inspection.
- You must keep at least 2 metres from our staff member.
- It is requested that you do not follow our staff member around the property during the inspection. We will be able to answer any questions or queries before and after the inspection.

These procedures are in place for the benefit of all parties and we would appreciate your cooperation and understanding in following them.

If you have any questions about our property inspection procedures or would like to enquire further about marketing your property please let us know.

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